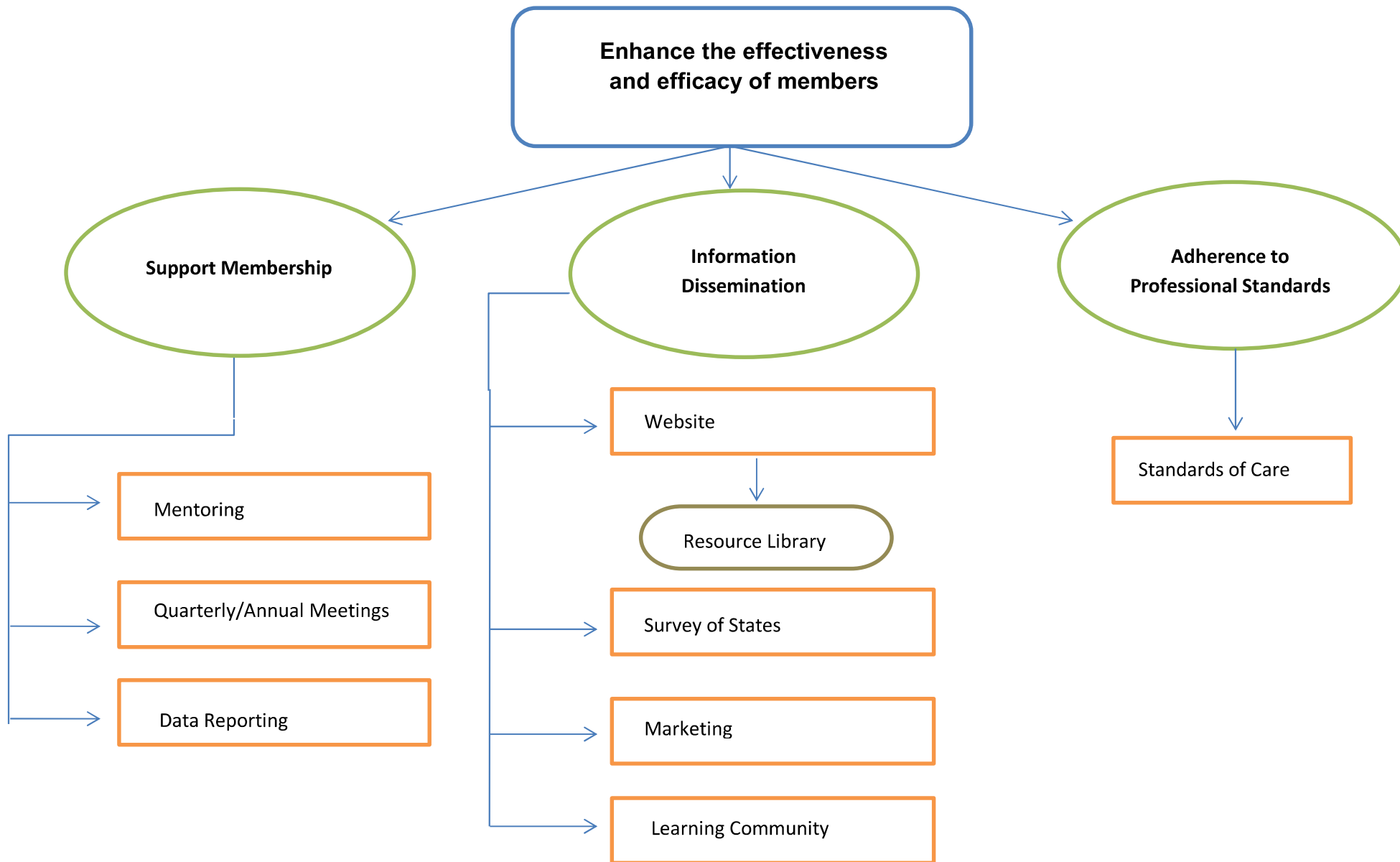


**Association of Problem Gambling Service Administrators (APGSA)
Strategic Map FY2017**



Workgroups

Support Membership

Mentoring: Mentoring within APGSA happens regularly on an informal basis. Members have indicated a willingness to help others by replying to questions posted on the *Member Forum* section of the APGSA website, by responding to requests via email or phone, or by meeting in person.

Quarterly/Annual Meetings: Terri Sue Canale-Dalman, Jennifer Berg, Helen Ghebre, Stacey Frohnapfel- Hasson, Kathy Scanlan

Data Reporting: Eric Preuss, Quinetta Womack, Marisa Marino, Jeremy Wampler

Information Dissemination

Website: Jennifer Berg, Kathy Scanlan (Cynthia Salzman, Webmaster)

- Resource Library: David Geier, Helen Ghebre, Jeremy Wampler, Jennifer Berg

Survey of the States: Board of Directors Executive Committee

Learning Community: Mark VanderLinden, Kathy Scanlan

Marketing: Stacey Frohnapfel, Lori Ruggle, Helen Ghebre, Terri Sue Canale-Dalman

Adherence to Professional Standards

Standards of Care: Scott Anderson, Terri Sue Canale-Dalman, Eric Preuss, Quinetta Womack, Lori Ruggle