

APGSA Annual State Reports FY 2017

Arizona

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Our need to increase TX services in rural areas. We have had some decline in providers contracting for services due to multiple reasons.
- Self-Exclusion numbers are up, but our helpline calls remain low. We initiated efforts to address these issues.
- We initiated a large marketing campaign in hopes of bringing in more of those in need of services.

And, any hopes for fiscal year 2017 -2018?

- We hope to receive permission to initiate an RFP process for Prevention Services in the state.
- We hope to increase the call volume to our helpline through our newly added features (text messaging and motivational messaging).

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California

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Working on the standards of care workgroup, and how much we need standards at the National level.

And, any hopes for fiscal year 2017 -2018?

- Collaboration with other states.

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Connecticut

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Problem Gambling Services has worked diligently through training efforts this year to provide ongoing trainings for probation officers, bail commissioners, Federal support court,

public defender social workers, State's attorneys, and Dept. of Correction staff to raise awareness about problem gambling and problem gambling as a co-occurring disorder. We partnered with University of Connecticut to complete a research project with inmates currently incarcerated in the Dept. of Corrections institutions throughout the State. As a department, we are continuously engaged constituency building efforts with the goal of integration into the State's entire criminal justice system.

- In partnership with the Asian American Pacific Islander Coalition in the State, we developed an initiative called the AAPI Program. The initiative was developed to raise awareness about gambling in Asian American Pacific Islander (AAPI) communities. Rather than subject minority communities to prevention and treatment model interventions unsuited to their individual needs, the AAPI Program engages identified community members to complete a minimum of 25 hours of training on gambling awareness. These "Ambassadors" then go out into their own communities to coordinate and facilitate structured discussions on gambling attitudes and behaviors using the evidence-based Community Conversation Model. Along with the training, the Ambassadors participate in an ongoing workgroup where they receive technical assistance and engage in planning, program development and capacity building for their own cohort and the Program. At the end of this year we brought in Dr. Tim Fong as a keynote for our first annual AAPI community conference specifically designed for community members to attend.

Currently there are five Ambassadors (Japanese, Laotian, Vietnamese, Burmese and Chinese). Progress of this initiative is being evaluated and will serve as a model for future collaborations with other populations and communities perceived "at risk" for developing gambling problems.

And, any hopes for fiscal year 2017 -2018?

- We hope to continue to strengthen our collaboration with the various components of our state criminal justice system. Our goal is to get Dept. of Correction counselors trained and obtain the Co-Occurring Gambling Specialist Competency Credential. We also want to have problem gambling screening added to the pre-trial process, as well as post release process.
- We hope to begin a new round of APA community conversations and add new participants from different cultural groups.
- We hope to begin planning on restructuring clinical services in order to increase state coverage and our provider network. We have been looking to other states for ideas.

Iowa

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Continued decrease in utilization of services

- Integrated Helpline (Suicide, Alcohol/Drug, and Problem Gambling) launches on July 1, 2017. New YourLifeIowa.org will launch on August 1, integrating 1800BETSOFF.org, YourLifeIowa.org, and Drugfreeinfo.org.
- New five-year option added to Iowa's Voluntary Self-Exclusion Program effective July 1, 2017 (Casino and Lottery). Banning now only applies to gaming floor, and required to receive information on IGTP and treatment options.

And, any hopes for fiscal year 2017 -2018?

- Gambling Diversion Legislation proposed and passed by Iowa Legislature
- Re-procurement of AOD/PG Treatment/Prevention Network
- Increased utilization of treatment and recovery support services as a result of "Are you a good loser?" campaign.
- Working with new staff member to implement a state-wide comprehensive/SPF-based prevention effort/plan.
- No more budget cuts!

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Kansas

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Insufficient funding for education and awareness efforts. Previous campaigns show a direct correlation to increased calls to the Helpline, increased Voluntary Exclusion enrollments and increased treatment participation.
- Inability to market services for many rural and rural frontier areas of Kansas. We do not have the workforce capacity currently and we do not provide telehealth services yet.
- We have a small and dedicated workforce. They are excited and willing to treat disordered gamblers and their families. Kansas has 31 providers that can bill for no-cost problem gambling treatment. We do not have FY17 treatment numbers in yet, but OP individual counseling numbers seem to be on target to meet FY16 and residential numbers seem to be trailing FY16.

And, any hopes for fiscal year 2017 -2018?

- Yes! Kansas has new leadership in Behavioral Health Services who have shown great interest in disordered gambling. We have been discussing funding to develop and have been discussing funding to develop and implement telehealth services for our rural and rural frontier areas of Kansas.

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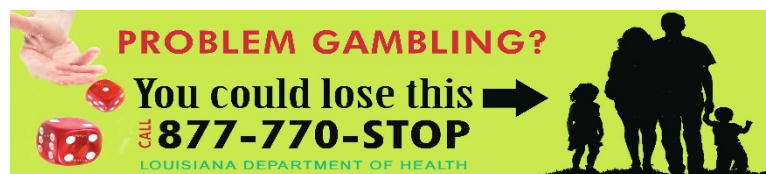
Louisiana

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- **Needs Assessment:** The Louisiana Department of Health's (LDH), Office of Behavioral Health (OBH) completed a statewide gambling prevalence study in 2017. The last study was conducted in 2008. The study included data collected through a random telephone survey of Louisiana adults, Gambling Helpline information, the identification of gambling establishments and devices, and one section of the Louisiana Caring Community Youth Survey (CCYS) which dealt with gambling behavior. The results indicated the percentage of potential problem or pathological gamblers in Louisiana has increased from 3.1% in 2008 to 8.3% in 2016. This is an increase of 168% in less than 10 years.
- **Outreach and Awareness:** *Billboard Campaign* - OBH expanded outreach efforts to increase referrals to treatment and callers to the Gamblers Helpline. Our statewide billboard campaign is being redesigned and some locations changed to reach a larger number of the state's population. See Billboard below:



(Inspiration Billboard)



After...

Presentations/Training:

- Attended non-traditional conferences as exhibitors and presenters to engage and train Licensed Mental Health Professionals on available gambling services in Louisiana.
 - Trained State Police Gaming Division Field Staff on problem gambling and available services in Louisiana.
 - Sponsored a gambling track at the annual Louisiana Association of Substance Abuse Counselors and Trainers (LASACT).
- In recognition of Problem Gambling Awareness Month in March 2017, OBH increased efforts to raise awareness through LDH's Bureau of Media and Communication (BMAC) by arranging TV interviews of gambling counselors in various regions of the

state and released a press release, along with a proclamation by Governor John Bel Edwards was also obtained.

- The Louisiana Association on Compulsive Gambling (LACG) hosted a workshop March 2017 in Baton Rouge, LA. The event consisted of various speakers from the Legislature, Gaming Industry, State Police, Attorney General, and Gaming Control Board.

And, any hopes for fiscal year 2017 -2018?

- Develop a strategic plan from the results of the Louisiana's gambling prevalence study.
 - Sponsor the 2017 LASACT conference by offering a gambling track to include the following presenters:

Jon Grant, JD, MD, MPH

- *The Neurobiology and Cognition of Substance Related Disorders and Disordered Gambling:*

Lori Rugle, PhD, ICGC-II

- *Mindfulness and Problem Gambling:*
- *No Wrong Door: Integrating problem gambling into substance use disorder and mental health treatment*
- *You Had Me at Hello: How to Engage Clients in Treatment for Gambling Disorder:*
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- OBH has identified the need for better data collection methods for treatment services provided and outcomes from state funded gambling treatment providers. Efforts are underway to enhance data collection efforts to identify more meaningful key indicators to quality of care.
- Enhancement of partnerships with universities and hospitals. We will partner at least one large university system to educate and provide educational materials to providers in the student health clinics. Due to the high rates of suicide among the problem gambling population, hospital emergency rooms will be targeted to help identify those with a gambling problem and refer them to appropriate treatment.

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Maryland

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Funding allocated to allow for problem gambling treatment at no cost to individuals diagnosed with gambling disorder
- Funding allocated for statewide, year-long public awareness campaign
- Funding allocated to support 6 peer support specialist positions

Persistence can work!

And, any hopes for fiscal year 2017 -2018?

- Increasing numbers engaged in treatment
- Obtaining funding to treat concerned others at no cost
- Completion of 2nd statewide, adult prevalence and gambling impact study

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New York

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Release of a RFP for Problem Gambling Statewide Resource – this will include statewide public awareness, trainings, prevention activities, as well as development and oversight of 7 regional problem gambling resource centers.
 - Centers will be comprised of state funded PG Tx services, private practitioners, Inpatient services as well as prevention and recovery linkages.
 - Centers will coordinate referral services for their specific region and be infused within the community at large
 - Centers will refer base on client's individual need, taking in account for language barriers, location, ability to pay/insurance, and other potential addiction/MH needs.
- Private Practitioner Training Partnership – working with our NY Council to train private practitioner's in treating Problem Gambling. To equip them with necessary skills to be able to provide services to those who are seeking treatment for problem gambling.
- Just beginning...to look at providing resources to the VA for problem gambling. Working with our local VA who does provide outpatient PG services to encourage more screening for Problem Gambling and include the VA as a direct referral source into our system.

And, any hopes for fiscal year 2017 -2018?

- Increase in awareness and support for PG Services
- Successful launch of the first two Problem Gambling Resource Centers (PGRC)
- Obtain approval for ability to bill Medicaid for PG services

North Carolina

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- Keno will be coming to North Carolina in the Fall 2017
- Participated in lottery sponsored focus groups to enhance responsible gaming message

And, any hopes for fiscal year 2017 -2018?

- Funding needed for year-long statewide campaign
- Expand funding sources
- Increase resources for veterans

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Ohio

In reviewing this past fiscal year, 2016-17, what top 2 or 3 items stand out for you in overseeing gambling disorder services in your state?

- More than 25,000 Ohio Gambling Surveys were collected in the past 16 months for Round Two of the 2012 survey. Analysis is underway. We will have statewide data, as well as, county Alcohol, Drug Addiction and Mental Health board-specific data.
- Piloted the Tri-Ethnic Model for building community readiness around problem gambling interest with three communities. This went very well, and each community will receive a small grant to continue the model into the next fiscal year and to train additional communities.
- Ohio Problem Gambling Advisory Board in its first almost full year has taken significant steps forward on initiatives outlined in the PG Strategic Plan.

And, any hopes for fiscal year 2017 -2018?

- Looking forward to hosting a successful 2018 National PG Conference in Cleveland. Ohio professionals will have the opportunity to receive partial scholarships for the conference, and we hope to give out hundreds of them.
- Expect statewide and community-level survey results to cause a stir, so we will provide a toolkit with talking points, media guides, charts, etc. to help communities handle the heightened level of interest.

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