



ASSOCIATION OF PROBLEM GAMBLING
SERVICE ADMINISTRATORS
APGSA Board Meeting

Wednesday, November 29, 2017

9:00 – 10:30 AM PT/ 10:00 – 11:30 AM MT/ 11:00 AM- 12:30 PM CT/ 12:00 NOON – 1:30 PM ET

Times for the meeting listed here were in error. The meeting began at 10:30 am PT and 1:30 pm ET.

DRAFT Minutes

1. Welcome and Introductions Terri Sue

Terri Sue welcomed members. The following attended: Terri Sue Canale-Dalman, Eric Preuss, Stacey Frohnafel-Hasson, Liz Lanza, Kathy Scanlan. It was determined there was a quorum.

2. Minutes of Board Meeting Sept. 20, 2017 Helen

We reviewed the minutes of the Sept. 20, 2017 Board meeting. Corrections were made, and the revised version is attached. The revised minutes were accepted after a motion made by Stacey and seconded by Eric.

3. Fiscal Reports Eric

- October: account balances, year to date

Fiscal reports for October were reviewed by Eric who assured us we are where we expected to be at this point in the year. Adjustments to various categories will be needed to reflect changes, and it was agreed to bring those revisions to the Board in February.

4. APGSA Goals FY2018

- Membership Goals: continuing from FY 2017 Terri Sue
 - Marketing APGSA Stacey
 - Developing Standards of Care (Scott Anderson – OH)
 - Collecting Data Eric
 - Building Resource Library

The above Membership goals were selected by members at the July 2016 Annual meeting. Members volunteered for each of these goals at that meeting, and the workgroups have been meeting regularly.

The progress that was made toward each goal was described at the Annual Meeting in July 2017. It was agreed by the membership and the workgroups to continue the work on these goals.

The person administering problem gambling services in several states has changed, so, in some cases, there are openings for new members in workgroups. The Board will send out information to members identifying where new members would be welcomed.

- Membership Goal: from World Café at Annual Meeting July 2017 Terri Sue
 - Feedback from members
 - Proposed goal

We were unable to complete the World Café exercise at the Annual Meeting. Jennifer, Kathy, Helen and Terri Sue took the notes and pulled together the major themes that were discussed. Jennifer condensed these themes into items on related to the strategic map. After viewing all the items, the most votes were centered around membership: should we grow membership, add new members, collaborate with organizations like Gaming Commissions or Tribes. Terri Sue suggested that the 2019 goal should be to look at the membership policy and make recommendations to the membership at the next July Annual Meeting.

- Board Goals: continuing from July 2015 work on Board Responsibilities Terri Sue
 - Fiscal/Legal/Compliance - operationalized
 - Executive Supervision/ Support - operationalized
 - Board Development – operationalized
 - Community Relations – combine with membership goal: Marketing APGSA
 - Mission/ Policy/Planning - determine
 - Resource Development/Fundraising – determine

The Board goals listed above were developed by the APGSA Board in July 2015 in conjunction with the Annual Meeting based on it's legal, fiduciary, and governance responsibilities.

The Board feels that it has systems in place to operationalize its fiscal/legal/and compliance, executive supervision and support, Board development, and community relations responsibilities. The Board will work specifically this fiscal year on mission/policy/planning and resource development/fundraising goals in conjunction with the membership goal from July 2017 discussed above.

- Executive Director Goals: Kathy

Kathy reviewed her goals for the year and sought feedback. Eric suggested adding to the fiscal category our plans to do a budget revision for the February meeting. There was agreement that the Board felt these items covered executive director goals for the year. The revised goals are attached.

5. APGSA Survey update Kathy

The 2016 Survey of Problem Gambling Services in the US has been completed by Jeff Marotta (Problem Gambling Solutions), and the final payment from APGSA has been made. The APGSA committee working on the Survey lost the involvement of Mark VanderLinden and Lori Rugle due to work loads and position changes. (Lori has agreed to follow through until completion.) The next step will be a

committee meeting to review the product, process, and distribution to which APGSA will invite our executive committee and PR lead. A draft of the final version will be sent ahead of the meeting which is to be scheduled.

6. Adjourn

Terri Sue

The meeting was adjourned at 3:05 after a motion by Stacey that was seconded by Eric.

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