



MEMBERSHIP MEETING
Tuesday, January 30, 2018

10:30-12 noon PT/11:30am-1:00pm MT/12:30-2:00pm CT/1:30-3:00pm ET

AGENDA/MINUTES

Preliminary Items

Welcome and Introductions

Terri Sue Canale-Dalman

Terri Sue welcomed members. The following attended: Eric Preuss (IA), Terri Sue Canale-Dalman (CA), Jennifer Berg (NY), Patrick Petrie (NV), Nancy Murray (RI), Jennifer Davis-Walton (WV), Greta Coe (OR), Carol Spiker (KS), Robert Henson (OH), Mark Vanderlinden (MA), Elise Mikkelsen (AZ), Smith Worth (NC), Stacey Frohnafel-Hasson (OH), Scott Anderson (OH), Kathy Scanlan.

Minutes of Members' Meeting 10/25/17

Stacey Frohnafel-Hasson

The minutes of the Annual Meeting were reviewed and approved after a motion by Stacey that was seconded by Elise.

Fiscal reports

Eric Preuss

APGSA account balances and budget year to date reports were reviewed by Eric who noted that we are where we expected to be at this point in the year.

Members' Exchange

1. Goals and Work Plans for FY2018

Terri Sue Canale-Dalman

- Board goals

Mission/Policy/Planning (Terri Sue Canale-Dalman) – continue to monitor.

Fiscal/Legal/Compliance (Eric Preuss) – Identify fiscal priorities and recommend adjustments as needed.

Executive Supervision/Support (Terri Sue Canale-Dalman, Jennifer Berg) – Review and update transition plan and annual review plan; operationalize.

Marketing/Community Relations (Stacey Frohnafel-Hasson) – Focus on membership; include “donate now” button on website.

Development (Nicole Corbin) – Manage elections process set in updated by-laws; operationalize.

Membership Expansion (Liz Lanza, Jeremy Wampler) – Identify membership goals and present at Annual Meeting 2018. What organizations do we include in membership opportunity?

Future consideration: Resource Development

- Membership goal
- Strategic map updated (attached)
- Work groups – are seeking additional members to move the projects forward

Support Membership

Data Reporting – Eric Preuss gave a pitch for data friendly people to join the group. Smith Worth volunteered to work with Data Reporting group.

Membership – Terri Sue gave brief recap. Time limited commitment.

Mentoring – Terri Sue gave brief recap.

Quarterly/Annual Meetings – Terri Sue gave brief recap.

Information Dissemination

Learning Community – Victor Ortiz (MA) will be taking over this workgroup and will arrange webinars. Members should reach out to Victor with proposed topics.

Marketing – Stacey gave a brief overview of the group's efforts and invited new members.

Resource Library – Terri Sue gave brief recap.

Survey of the States – Terri Sue gave brief recap.

Terri Sue thanked everyone who has volunteered over past years and everyone considering participation.

2. Work groups in process

- **Developing Standards of Care** Scott Anderson
-will present a proposal to membership and will seek discussion and feedback in order to move forward

Scott gave a presentation on what the group is focusing on. Screening & Engaging of Clients and the Helpline were determined to be priorities.

Developed guidelines for Helpline: Gold Standard and Minimum Standards

Contact USA is currently working on an accreditation.

Helpline Symposium at National Conference runs concurrently with the APGSA meeting. Can information be shared across meetings?

Quality assurance standard to come.

Terri Sue added discussion points regarding how we can make helpline services top notch.

Carol said that she loves the idea of having standards. When Kansas started its helpline, they built it from scratch.

Jennifer said there are industry standards for helplines. NY uses Master's level clinicians.

Terri Sue asked that comments and suggestions be sent to Scott. How do we balance providing quality services with the vastly different budgets that states have?

Carol then asked if once we have a minimum and a gold standard for helplines, could we then rank the providers?

Jennifer said that she would send out the link to NY's procurement package for a helpline vendor.

Terri Sue will develop a Survey Monkey to send to states regarding their problem gambling helplines. (*see report summary for further detail*)

Nancy said that she would join the SOC workgroup.

- **Collecting Data**

Eric Preuss

-will review recommendations and seek discussion and feedback from members

Eric reported on the group's work. Mentioned that 33 states responded to the survey that was sent out about what data is being collected. In July 2017, we asked what we should be doing with the data that was collected – do we build a library of “data dictionaries” for APGSA members?

What is the role of APGSA related to data and what should be collected? How can we become a data warehouse for de-identified client data across the country?

Make recommendations; align minimum data set (MDS) for helplines; develop an APGSA MDS for treatment, like TEDS. Data seems to be mostly segregated when an individual comes into different locations get re-screened due to different diagnoses; it's duplicative. What would a BH MDS look like? *(see report summary for further detail)*

3. Building capacity for APGSA growth in FY2019

- APGSA Staff Support Eric Preuss
-will review proposed action and seek member discussion and feedback

Eric Preuss reported on a Board proposal that followed up on discussion of APGSA growth at the July Annual Meeting. With the great job that Kathy has done over the past four years in increasing and solidifying membership and revenue, the Board is now exploring the feasibility of adding a new position. This position would take on many of the day-to-day operations of APGSA to allow Kathy to focus her time/hours on raising the APGSA “footprint,” advocating for increased financial support, partnering with related state, federal, and national organizations, and developing member services. Jennifer Berg asked if the budget could handle two half-time positions. Eric confirmed that the current budget could take on an additional part-time position. APGSA budgeted for an intern the past two years, but an intern was not found.

Eric explained that the Board is seeking member feedback on this proposal before it proceeds with working out details, and that the thought process and questions are very similar to the “leap of faith” the board took four years ago to hire Kathy as the Executive Director. Terri Sue responded that she is strongly in favor of this proposal and sees it as a step toward APGSA's growth. She asked that any follow-up comments or thoughts be sent to her or Kathy.

Adjourn – 3:00pm ET, 2:00pm CT, 1:00pm MT, and 12:00 noon PT

A motion to adjourn was made by Jennifer and seconded by Elise.

Next Members' Meeting - Thursday, April 26, 2018