

## Membership

36 is the total number of APGSA members representing 34 states (with 3 states with 2 members); 24 of those member states are voting members and 12 states are general members; based on the APGSA's *2016 Survey of Problem Gambling Services in the US*, there are 11 states with no services.

9 members administering problem gambling services in their states left their position in this fiscal year. 7 members are new in APGSA. 1 position is open at present. 1 state has lost funding and the problem gambling position

## APGSA Board and Member Meetings

*Board* met 8 times: July 2017 in person and electronically 7 times; the board:

- updated its annual goals for the current year,
- reviewed and accepted executive director goals,
- moved to use of a consent agenda for its meetings,
- approved and implemented a DONATE section for the website,
- conducted an executive director annual review,
- established a Board election process,
- held an Annual Meeting in July, 2017 and planned for the July, 2018 Annual Meeting.

*Members* met in person with the Board in July 2017 for the Annual Meeting; financial assistance provided to 4 members to attend; Met electronically in October, January, and April; participated in Members' Exchange; average attendance 15.

Together the board and members:

- followed up on annual meeting July 2017 by adopting a membership goal of exploring possibilities for expanding APGSA membership to include other state agencies that provide problem gambling services;
- continued to make progress on the goals that membership proposed at the July 2016 annual meeting – collecting data, marketing APGSA, developing standards of care, and building a resource library;
- reviewed organizational capacity which led to a decision for APGSA growth in FY 2019 by contracting positions to cover fiscal services and coordination of board and member meetings to allow pursuit of additional resources, collaborations, and member services;
- reviewed the *2016 Survey of Problem Gambling Services in the US* and began identifying strengths and weaknesses and determined to incorporate improvements into a planful process for the next survey.

## APGSA website

For fiscal year 2018, 17 topics were posted on the members' Forum with 99 total replies; a DONATE selection was added.

According to Google Analytics reports:

In the United States there were 1510 desktop users with 70% new users and 5209 page views; 307 mobile users with 83% new users and 514 page views; and 63 tablet users with 85% new users and 132 page views.

Internationally, nearly every country was represented. The top users were China, Canada, India, Russia, Ukraine, Germany, United Kingdom, So. Korea, Indonesia, Netherlands, Switzerland, Philippines. In the remaining countries, usage was by less than 10.

### **Press Releases**

Press releases drawing attention to

- *2016 Survey of Problem Gambling Services in the US*
- holiday gift giving
- Super Bowl and gambling
- Problem Gambling Awareness month

were sent to potential collaborators.

### **2016 Survey of Problem Gambling Services in the United States**

Executive Summary released at NCPG conference in July, 2017. Final report released in January, 2018. APGSA board and members began planning process for future surveys.

### **APGSA collaborations**

- NCPG: partnership on *2016 Survey of Problem Gambling Services in the US*
- NCPG, NCRG, and APGSA: joint letters to Sen. Elizabeth Warren and Senator Steve Daines, and house and senate conferences committee in support of bill to address gambling disorder in the military
- Outreach to AGA regarding their collaborative initiative